# IBM Z Skills program Eliminating the skills gap

Joris Mertens
IBM Z Developer Advocate
Joris.mertens@nl.ibm.com

Build and showcase a diverse, sustainable, vibrant, skilled community of partners, clients, students, influencers, and team members that drive platform adoption, retention, and growth.



Lead IT Engineer
Accenture

Consulting, collaborating and inspiring the global open source community



Linux Engineer CENADI

Modernizing Cameroon's tech infrastructure



Capacity Management Analyst DDC-ITS

Hairstylist to Mainframer and community champion



System Engineer Rabobank

Innovating banking with IBM Z



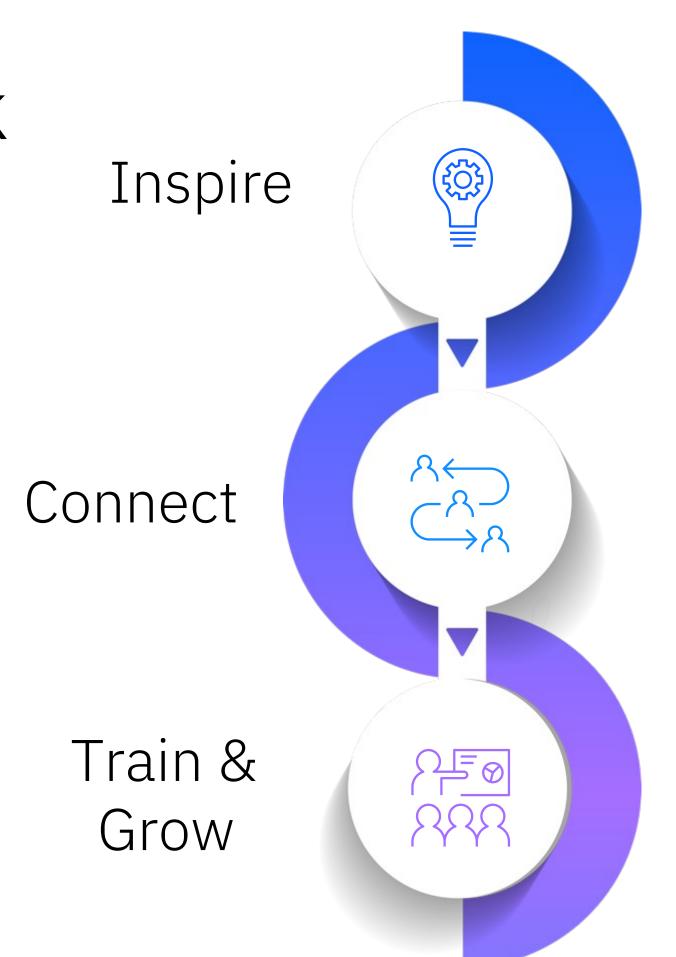
Founders of the European company finmarie

Empowering women and gender equality through AI



IBM Z helps skill-up the work force of today and tomorrow

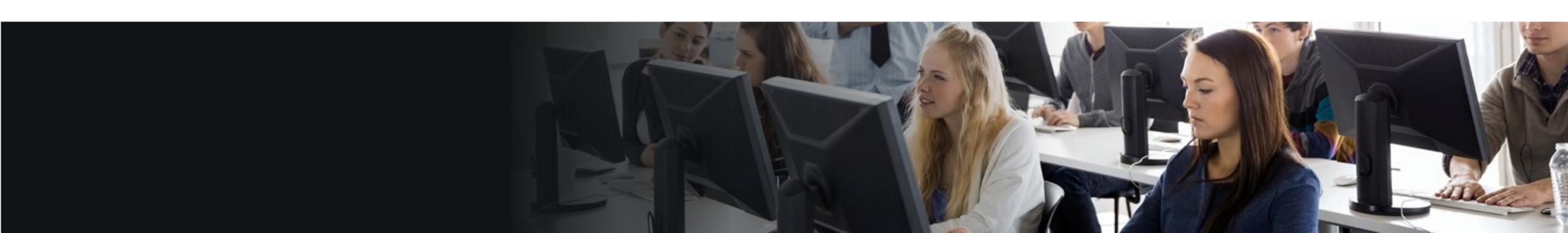
Participate in proven programs to meet client talent needs



Inspire NextGen talent
Participate in a Z Career Connection
Event

Connect with badged talent at an IBM Z Virtual Career Fair

Build Skills & Grow Talent
Leverage the IBM Z Global Skills Accelerator
Program with 300+ hours of training,
coaching and have new hires join the New to
Z user group





### IBM Z Career Connection

Meet and inspire local students to explore mainframe technologies and careers.

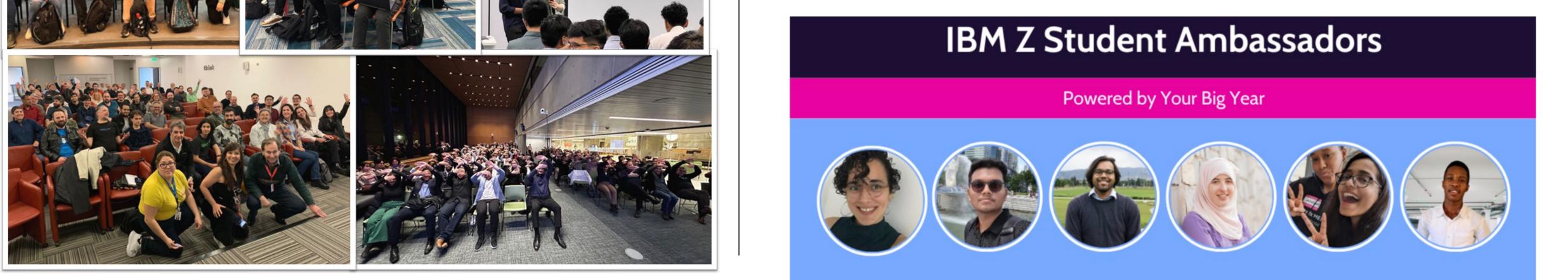


### On-Campus IBM Z Student Ambassadors

Engage with students on campuses all over the world are building and leading Mainframe Student Clubs.

> IBM Z STUDENT AMBASSADOR EXPERIENCE WAS NOT ONLY MOTIVATING, BUT IT PROVIDED SUPERB LEARNING OPPORTUNITIES. MEETING PEOPLE FROM AROUND THE GLOBE WAS INSPIRING.

> > – Junior Moremong





# IBM Z Xplore learning platform

Self paced, free of charge learning platform

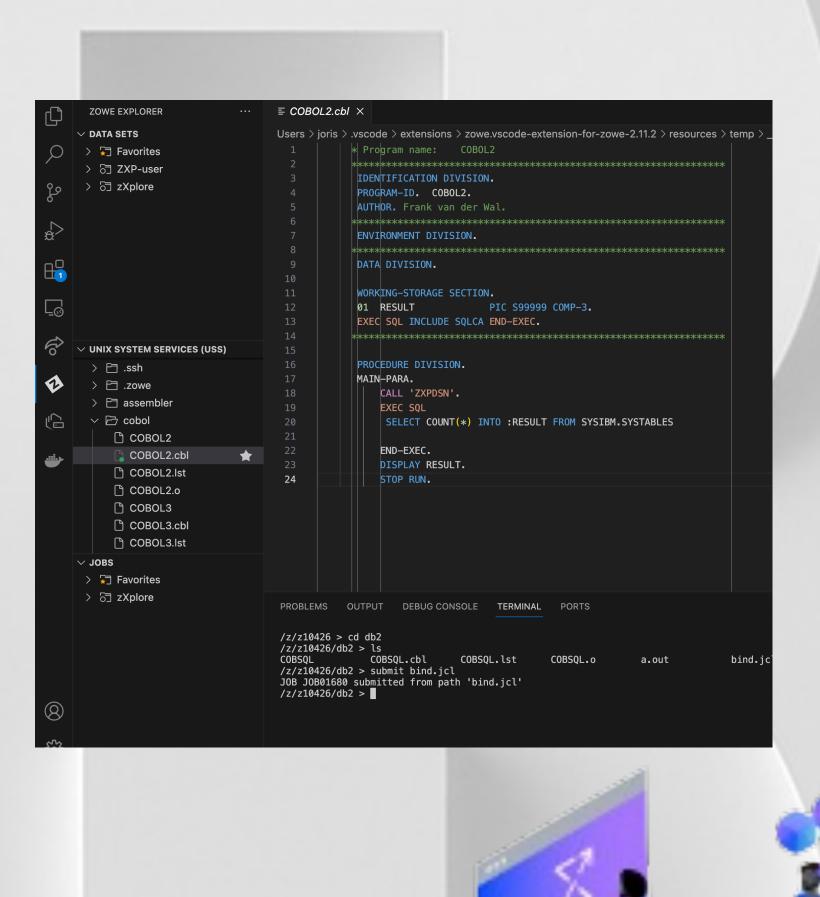
- Available year-round
- z/OS and Linux on IBM zSystems
- Use of modern techniques around open source tools like ZOWE and VS Code
- Data sets, JCL, Python, USS, security, REXX,
   COBOL, Linux, VSAM, REGEX, Db2, TSO/ISPF,
   Node.js, Machine Learning and more.
- Skills with the goal of building a career.
- Register: <u>ibm.biz/ibmz-xplore</u>



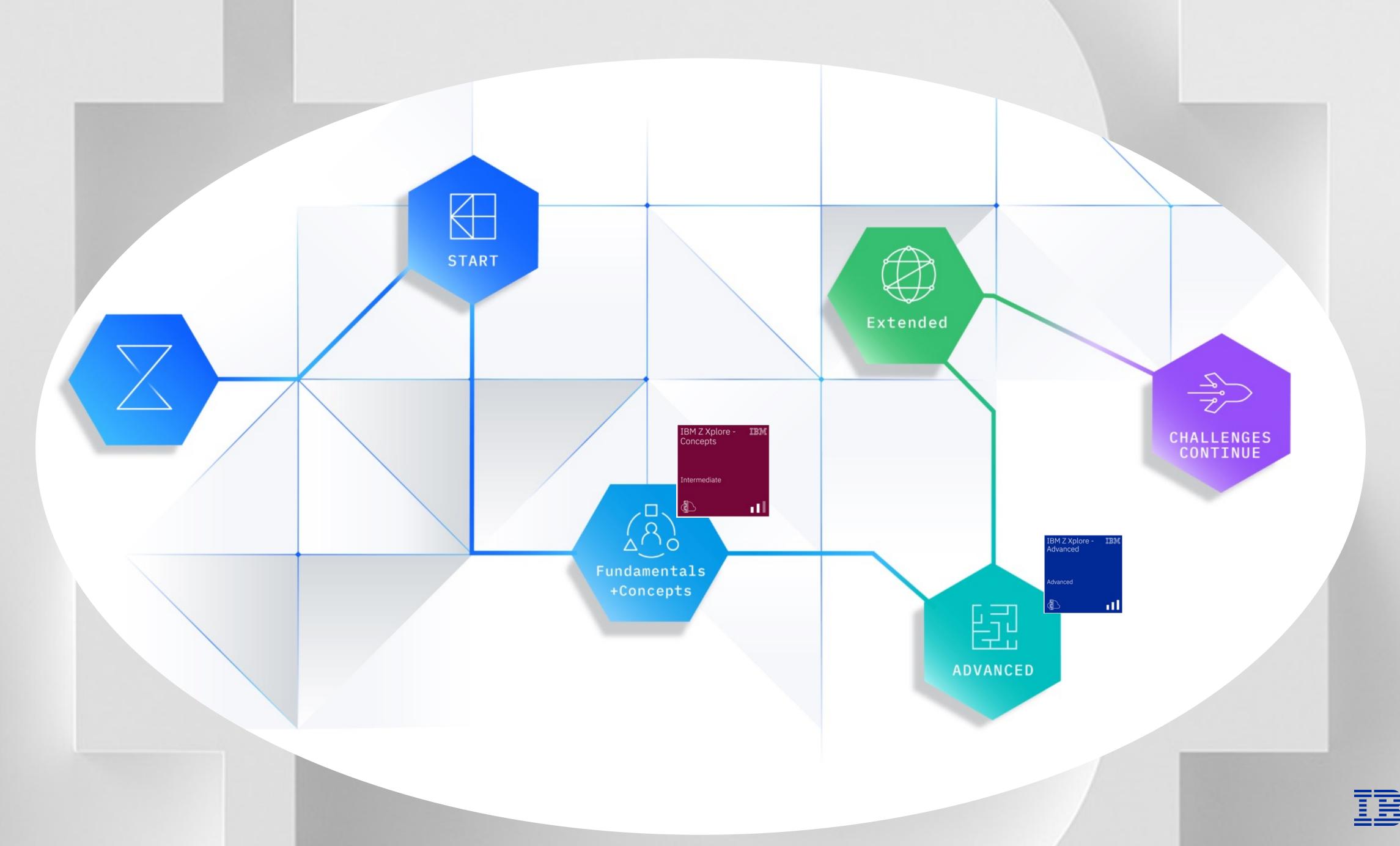
Concepts Badge: earned after the completion of the conceptual topics



Advanced Badge:
earned after
completion of
advanced topics









# Connect with badged talent at an IBM Z Virtual Career Fair





Easy button

# The winning formula for building loyal, skilled talent

- Mainframe Sys Admin or App Developer program
- Competency based
- 300+ hours of learning
- Success Coach for participants and managers
- On the Job training & technical mentorship
- 75+ Client employers to date, 250+ participants



# Clients Provide Learners, On-The-Job Training, Mentors

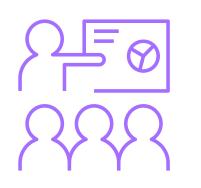
- New Hires or Incumbent employees
- On-the-job learning and technical mentors

# Franklin Provides Program Administration

- Assigns Success Coaches
- Aligns learning plans
- Provides Check-in's and learning support
- Conducts progress reviews
- Finalizes successful completion of skills program

# IBM Provides Learning Framework & SMEs

- Registered competency framework with identified virtual online courses and learning
- Digital badging throughout the journey
- IBM SME technical office hours availability
- Certificate of Completion of program



Easy button

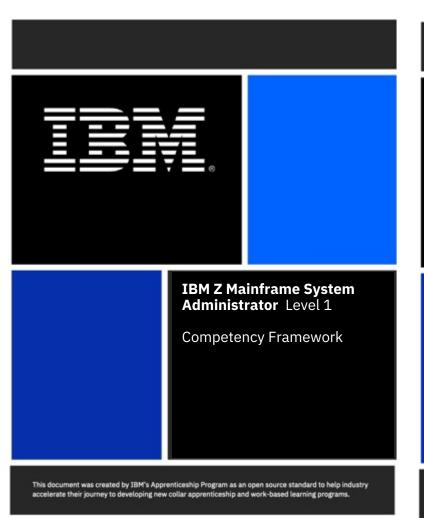
### **Employer Benefits**

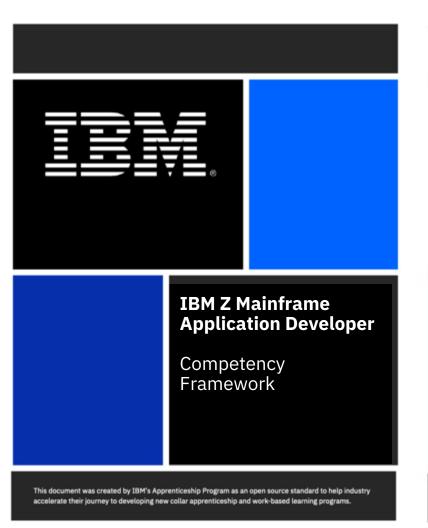
- Appointed Success Coach
   who will meet weekly with learners to keep them on track and confirm that learners
   are grasping all concepts
- IBM Subject Matter Experts
   who will meet weekly with learners to talk through any technical questions and host
   content labs
- Flexibility
   to accommodate work and training with guided learning
- Proven Success
   with over 320 hours of training and dependable content wherever participants are
   geographically located

# **Employer Commitment**

- Recruit, hire, and onboard individuals to participate in the program
- Assign
   each learner a technical mentors and provide on the job training for a one-year period
- » Enable learners to attend virtual training sessions with subject matter experts and their success coach

# Registered Learning Frameworks







Mainframe System
Administrator Level 1

<u>Mainframe</u> <u>Application Developer</u> <u>Mainframe System</u> <u>Administrator Level 2</u>

Program Administered by Franklin Apprenticeships



Detailed Competency Framework – App Dev

# Meet

IBM to setup an introduction call with program administrator to discuss:

- Number of learners
- Location needed
- Desired learning paths
- Review of administrator/IBM
  Document of Understanding (DOU)
- Anticipated start date

# Confirm

Once all details are finalized, client will:

- Sign a DOU with program administrator
- Complete procurement process with program administrator
- Finalize payment

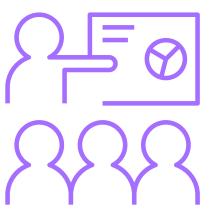
\*Note if rewards are being used, DOU will also be signed with IBM

# Start

### Starting Program:

IBM will work to schedule two meetings:

- 1) Kickoff meeting: Client executive sponsor, managers and mentors, IBM Account Team, and Program Administrator manager. We will review the program at a high level and answer any existing questions.
- 2) Onboarding call: Client has managers and and the learners who will be going through the program attend. Program Administrator Success Coach will be introduced, and we will discuss the 12-month learning plan and journey ahead.



# Grow: NEW TO Z Global Chapter Program

Build a vibrant mainframe early professional group in your area while accelerating the talent pipeline

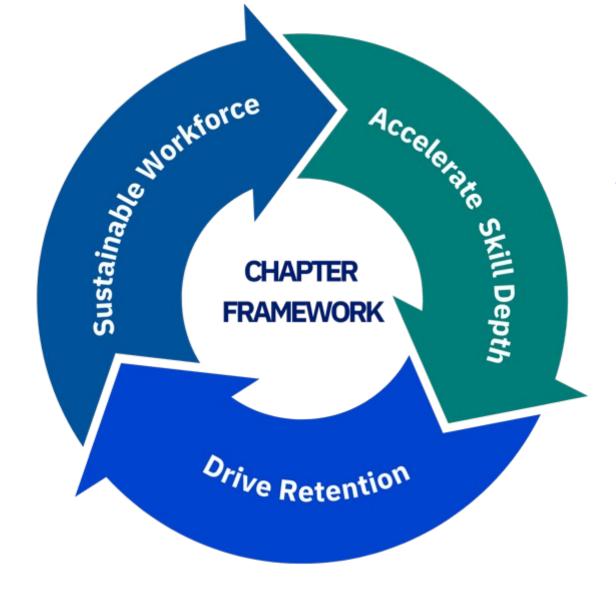


**Grow and nurture** New to Z talent pipeline and drive engagement and skill depth



**Build** a thriving integrated community where early IBM Z professionals can jumpstart their careers

Showcase a **sustainable workforce** through community engagement, growth & acts of advocacy



Accelerate skill depth on the platform through regular inperson and virtual technical education

**Drive retention** of early career professionals by creating a sense of belonging through buddy programs, mentoring, local meetups and chapters, forums, etc.

### **Get Started in 3 Steps**

- 1 Identify and build your team
- 2 Recruit and engage stakeholders
- 3 Register your chapter

### **Roles & Responsibilities**

#### **Chapter Leaders**

- Lead the charge to build an engaged local group of early tenure mainframers
- Plan local meetup events

#### **Stakeholders**

• Drive early professional engagement and participation

#### **IBM Chapter Support Team**

- Provides resources and community support
- Shares best practices
- Promotes local events through New to IBM Z Digital Hub

#### Resources

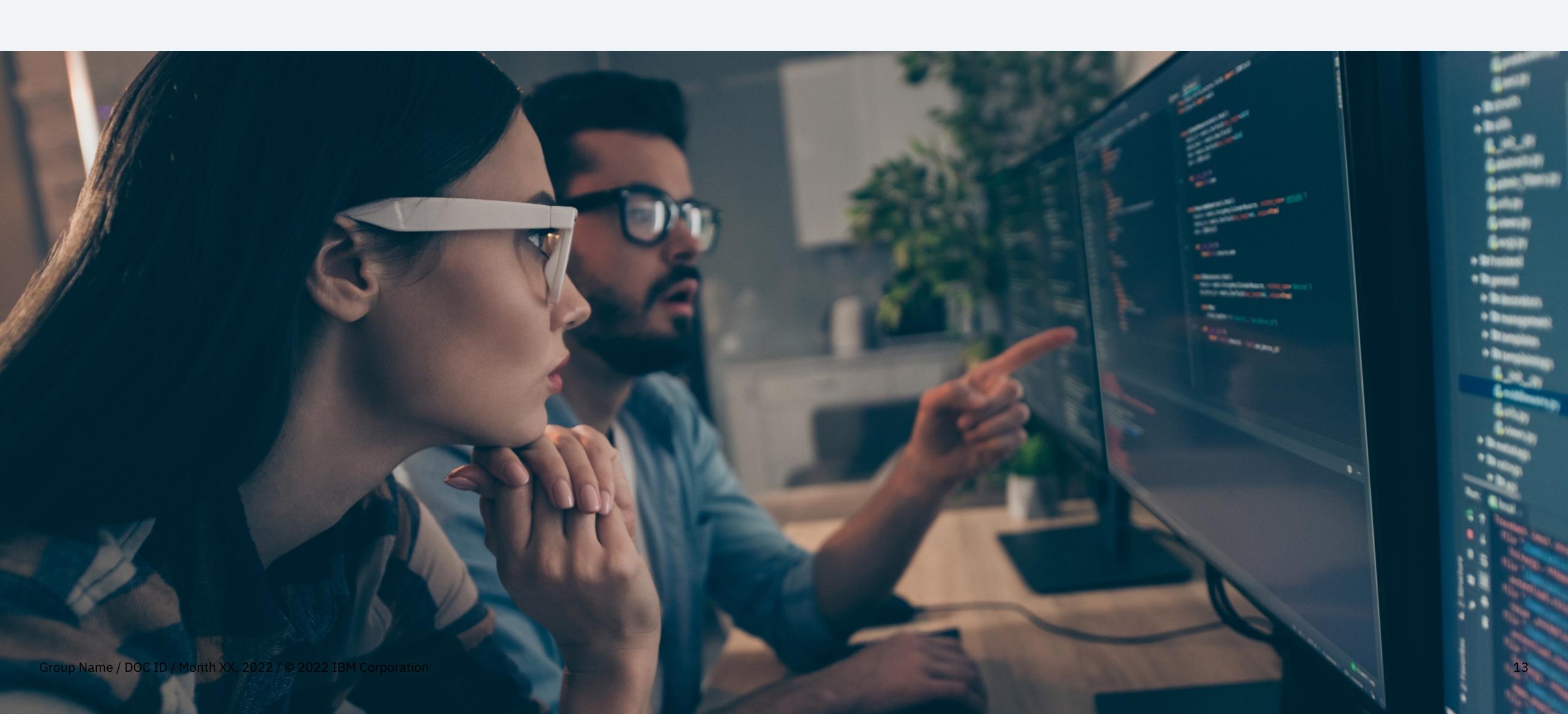
- Registered chapters\* can request hosting their events at an IBM site, funding for hospitality and swag, and more!
- Technical and event planning resource kits available on the <u>IBM Z</u> Advocacy Hub.

# Launch a new chapter today!

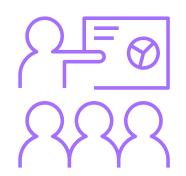
# Additional Education – Training and Communities Available

Title	Description	Link						
Getting started with IBM Z	Hands-on resources to get an understanding of IBM Z concepts and technologies. Includes IBM Redbook video courses – z/OS Introduction, CICS, IMS, Cobol	developer.ibm.com/components/ibmz						
Mainframe Skills Depot	Role based, hands-on learning paths with no-charge courses to earn industry recognized digital badges.	<u>ibm.biz/skillsdepot</u>						
IBM Z Xplore	Mobile gaming app, interactive learning experience, IBM Z system access, student contest – build skills and earn badges	ibm.biz/ibmz-xplore						
z/OS Mainframe Practitioner Certificate	Develop foundational skills in IBM Z hardware and software	ibm.biz/course-zosintroduction						
IBM Training	(fee & no cost) Mainframe training, articles, badges, certificates and Learning Journeys	ibm.com/training/search?query=Mainframe						
Open Mainframe Project	Cobol & Zowe classes	openmainframeproject.org/projects						
Other opportunities to learn and take advantage								
Communities	New to Z user group: For professionals new or up to 10-years experience on the mainframe	ibm.biz/newtoibmz						
	IBM Z Xplore: For students wanting to explore careers in enterprise computing & prepare for the future of work	ibm.biz/ibmzstudenthub						
	Educator Hub: One-stop destination for IBM Z educators to find the latest communications, news and events, as well as collaborate and network	ibm.biz/ibmzeducatorhub						
IBM Skills Build Downloads (educators and students only)	Access to select IBM resources through a free self-service program that will provide students with the skills to differentiate themselves in their career.	<u>ibm.biz/z-academic</u>						
IBM Z Trial Softwares	Try the latest IBM® Z® software today at no charge, and with no installation required.	ibm.biz/ibmztrial						

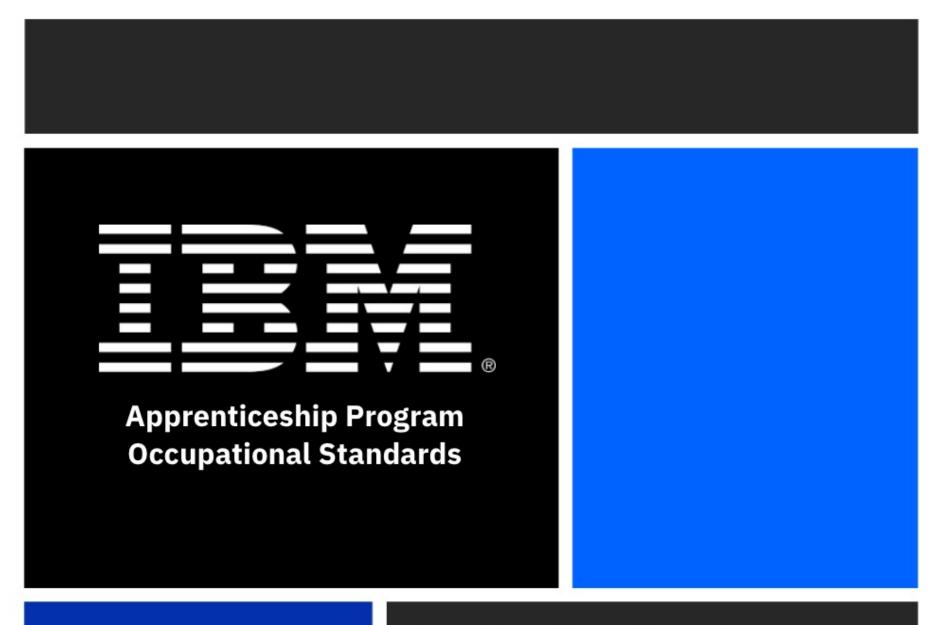
# Visit ibm.biz/ztalent to learn more







Detailed Competency Framework – App Dev

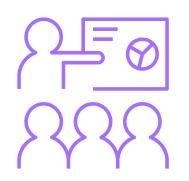


Application Developer on IBM zSystems
Competency Framework

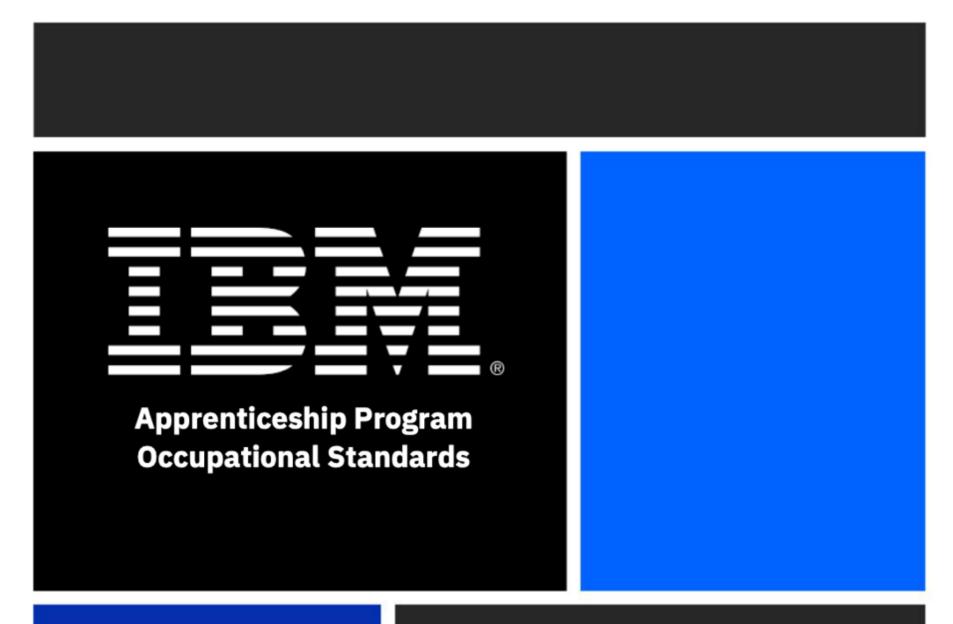
O\*NET CODE: 15-1132.00 (Software Developers, Application)
Updated on 03/11/2022

This document was created by IBM's Apprenticeship Program as an open source standard to help industry accelerate their journey to developing new collar apprenticeship and work-based learning programs.

					Building Applications with React and Flux
	Understand how to use version control for all elements of the software delivery lifecycle	15.1 15.2 15.3 15.4 15.5	Describe the principles of version control Describe versioning, releases, issues, and merges in source code Demonstrate proper usage of versioning, releases, issues, and merges in source code Understand the use of dependencies and libraries from within and outside the team Demonstrate usage of dependencies and libraries from within and outside the team	<ul> <li>□ O</li> <li>□ Q&amp;A</li> <li>□ P</li> <li>□ RA</li> <li>□ S</li> <li>□ PD</li> <li>□ A</li> <li>□ MT</li> <li>□ EW</li> <li>□ RPL</li> </ul>	OJT
16.0	Understand and demonstrate how to construct and test quality code, at scale	16.1 16.2 16.3 16.4 16.5 16.6	Understand how to construct quality code at scale Understand the techniques used for ensuring quality Understand the different types of testing, where to apply them, and the relative amounts Understand the successful use of test coverage tools Understand successful use of performance testing Understand successful use of boundary and limit testing Understand successful use of chaotic testing	□ O     □ Q&A     □ P     □ RA     □ S     □ PD     □ A     □ MT     □ EW     □ RPL	OJT
17.0	Understand and demonstrate continuous integration	17.1 17.2 17.3 17.4	Articulate the value of continuous integration in a development environment - Course 1 Continuous Integration and Continuous Delivery – The Big Picture, Module 3  Demonstrate CI principles through frequent commits to trunk of codebase - Course 1 Continuous Integration and Continuous Delivery – The Big Picture, Module 3 & 5  Demonstrate CI principles through use of automated tests to ensure codebase is in a good state - Course 1 Continuous Integration and Continuous Delivery – The Big Picture, Module 3 & 5  Demonstrate proficient use of continuous integration tools - Course 2 Getting Started with Jenkins 2 and Course 3 Travis CI  Demonstrate understanding of the impact of commit defects into shared codebase - Course 1 Continuous Integration and Continuous Delivery – The Big Picture, Module 4	☐ Q&A ☐ P ☐ RA ☐ S ☐ PD ☐ A ☐ MT ☐ EW ☐ RPL	Continuous Integration and Continuous Delivery – The Big Picture  Getting Started with Jenkins 2  Travis CI
18.0	Understand and demonstrate continuous delivery	18.1	Articulate the value of continuous delivery in a development environment - Course 1 Continuous Integration and Continuous Delivery – The Big Picture, Module 4	<ul><li>☑ O</li><li>☑ Q&amp;A</li><li>☑ P</li><li>☐ RA</li></ul>	Continuous Integration and Continuous



Detailed Competency Framework – MSA



# IBM Z System Mainframe Administrator Competency Framework

O\*NET CODE: 15-1142.00 (Network and Computer Systems Administrator)
Updated on 3/1/23

23.0 Demonstrate basic knowledge Course: z/OS Syste Identify and discuss the HCD definition process sequence  $\boxtimes$ O 23.1 ⊠Q&A Demonstrate how the HCD dialogs are used to define a **Services Structure** of HCD configuration (ibm.com) Demonstrate knowledge in how to connect peripheral  $\square$ S ⊠PD ⊠A ⊠MT devices Assist with the connection of peripheral devices when possible  $\boxtimes$ EW RPL ⊠O ⊠Q&A Use the SMP/E dialogs to install a product and its related Badges: SMP/E for 24.0 Demonstrate basic understanding of the use of z/OS Workshop service SMP/E to manage the Manage exception SYSMOD data IBM Training -⊠RA Use primary and secondary data sets as required by SMP/E deployment and lifecycle of Global 24.3 □S ⊠PD mainframe software products Analyze output from SMP/E processing and resolve 24.4 commonly encountered problems  $\overline{\boxtimes}$ MT Use the REPORT command to determine software ⊠EW dependencies between zones  $\square$ RPL Use the BUILDMCS process to create a function SYSMOD from an installed product and its service Use SMP/E functions to install software service automatically over the internet Implement support for communication server FTP client Use the RECEIVE ORDER command to order and install z/OS maintenance automatically over the Internet Demonstrate basic knowledge of: Badges: SMP/E for 25.0 Demonstrate basic ⊠Q&A z/OS Workshop understanding of how to Implementation plans Risk assessments IBM Training -Perform and upgrade a major 25.2 product in a production 25.3 Back out plans Global Test plans 25.4  $\square$ PD Change management processes to execute the  $\bowtie$ MT implementation plan

This document was created by IBM's Apprenticeship Program as an open source standard to help industry accelerate their journey to developing new collar apprenticeship and work-based learning programs.

# Common Foundational

- Introduction to Computer Science (10h)
- IBM Z Xplore (32h)
  - Fundamentals
  - Concepts
  - Advanced
- z/OS Practitioner Certification Course (50h)
  - Intro to IBM z/OS
  - Intro to z/OS Commands and Panels
  - Systems Programming on IBM Z

# Mainframe System Admin (MSA I)

- Professional Development Courses
- Networking Principles
- z/OS REXX Programming
- -z/OS System Services Structure
- SMP/E for z/OS Workshop
- Db2 Fundamentals
- CICS & IMS: IBM CICS Video Course Series
- -CICS TS: Controlling CICS Transaction Server Operations 5.6
- -CICS TS: Concepts and Operation Assessment 5.6
- -IMS Fundamentals
- -z/OS Introduction: An IBM Redbooks video course
- -z/OS JCL: Introduction to z/OS JCL
- -JCL Lecture
- -TSO / ISPF / SDSF Lecture

# Mainframe System Admin (MSA II)

- Professional Development Courses
- IBM Z Hardware Management Console Operations
- IMS Fundamentals/Diagnostics
- IBM Z System Automation Curriculum
- IBM Mainframe Specialist z/OS Expert 2.5
- Db2 Database Management System Series
- Zowe Fundamentals
- Z Performance Introduction to Mainframe Performance

# Application Developer (App Dev)

- -Big Data and Analytics: Hands On
  - Big Data 101
  - Hadoop 101
  - Spark Fundamentals
- Web Development Fundamentals
- -Front-End Web Development Quick Start w/HTML5, CSS, JavaScript
  - Intro to Web Development
  - iQuery Fundamentals
  - Angular: Getting started
  - Designing RESTful Web APIs
  - A Practical Start with React
  - Building Application w/React and Flux
- Clean Coding, Social Coding Behaviors and Practices
  - Manage Technical Debt
  - Clean Code: Writing Code for Humans
  - GitHub Fundamentals
  - Understanding and Eliminating Technical Debt
- Introductions to Functional and Imperative Languages
  - JavaScript Fundamentals Vol 1,2,3 & JavaScript
  - Development Environment
  - Node.js

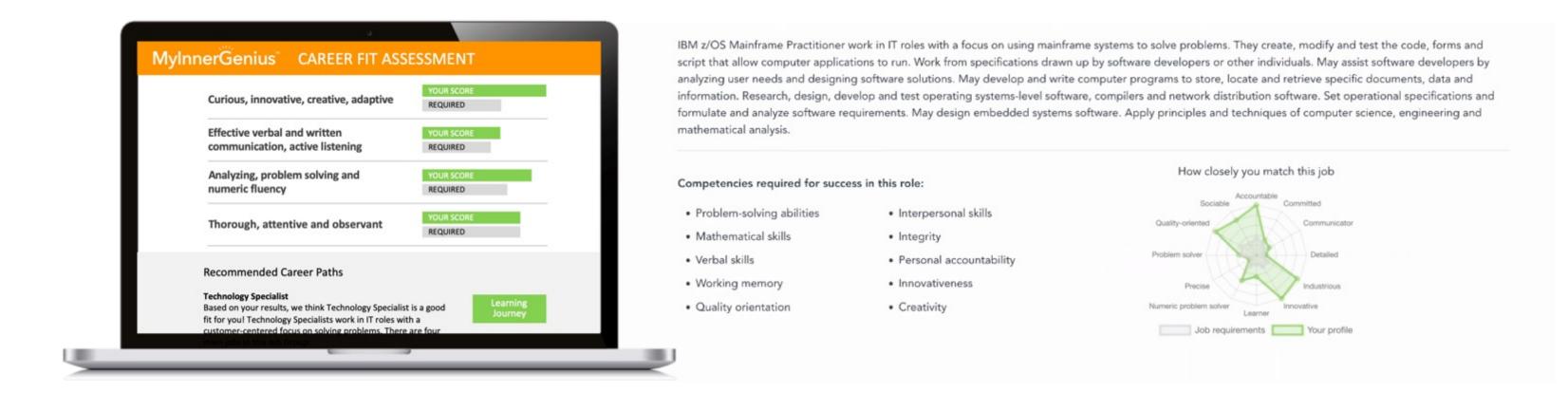
- Python
- Java Fundamentals, Core Platform & Fundamental
- COBOL Programming: COBOL Programming with VSCode
- -Test Driven Development: Big Picture
- -Continuous Integration and Delivery Practices: Big Picture/ Getting started with Jenkins 2
- Feature Decoupling Feature Toggles
- -DevOps tools: Chef, Travis, Ansible, Jenkins DevOps Big Picture
  - DevOps Big Picture
  - Implementing DevOps in the real world
  - Travis CI Tutorial
- -Cloud Computing Fundamentals (37TSO / ISPF / SDSFh)
  - IBM Cloud Essentials
  - IBM Cloud Application Development V3
  - IBM Cloudant
  - Docker Containers Big Picture
  - Container & Kubernetes Essentials
  - Introduction to OpenStack
  - Get started with Microservies ISTIIo
  - Beyond basics ISTIIO

- Enterprise solutions
  - Db2 Fundamentals
  - Managing Db2 Operations
  - IBM CICS Video Course series
  - Modernize Applications w/IBM CICS
  - IMS Fundamentals

# Now Offering MyInnerGenius Career Fit Assessments

Introducing a new way to match job-related skills, abilities and personality traits to the careers your employees will love.

The MIG Assessment poses a range of questions to identify individuals with skills and characteristics well suited for the role of Mainframe Systems Administrator or Application Developer. It also provides feedback explaining why an individual may not be the best candidate for one of those roles.



# MyInnerGenius reduces bias and improves diversity and inclusiveness

- Shields personally identifiable information to remove unconscious bias
- Predicts job success regardless of education or experience
- Assesses job-related competencies to focus on what is most important
- Measures capabilities with proven, validated unbiased assessments



# IBM Z Xplore Learning Platform

Host a Mini code-a-thon to to experience modern ways of working with the mainframe



The IBM Z Xplore mini code-a-thon is a one-day event with hands-on, self-paced challenges designed to experience modern ways of working on a mainframe.

Use today's common developer tools to create modern interfaces with current computer languages. Participant will create a web interface to a z/OS application and utilize data from IoT devices.

The code-a-thon has multiple challenges that progressively build on the concepts and code of previous challenges and a leadership board to showcase progress.

No prior experience required.

### **ENVIRONMENT AND TOOLS**

Work with open-source tools and languages, traditional JCL, Internet of Things, transaction processing, and web technologies. Python is the primary programming language.

#### **MINI CODE-A-THON ACCESS**

Your IBM contact will provide you with a unique IBM Z Xplore link to access the mini hack

### **SOFTWARE DOWNLOADS**

- VS Code
- Node.js

### **RESOURCE LINKS**

- IBM Z Xplore Overview Kit
- Information Page

### **DURATION**

- One Day